

Roll No.

BBA-205(N)

B. B. A. (Second Semester) EXAMINATION, May/June, 2015

(New Course)

Paper Fifth

ORGANIZATIONAL BEHAVIOUR

Time : Three Hours]

[Maximum Marks : 70

Note : Attempt questions from all Sections as directed.

Section—A

3 each

(Short Answer Type Questions)

Note : All questions are compulsory.

1. (A) Concept of Organisational Behaviour.
- (B) Laws of Control.
- (C) Group norms.
- (D) Difference between formal and informal groups.
- (E) Theory X and Y.
- (F) Force field analysis
- (G) Somantic Barriers in Communication.
- (H) Cultural Diversity in Organisations.

[2]

BBA-205(N)

- (I) Arena.
- (J) The Big Five Factors theory.

Section—B

10 each

(Long Answer Type Questions)

Note : Attempt any two questions.

- 2. Discuss the general conclusion that you draw from the models of Organizational Behaviour.
- 3. Differentiate between perception and sensation. Discuss the errors which usually creep in while perceiving employees.
- 4. Differentiate between positive reinforcement and negative reinforcement. Explain the important features of operant conditioning theory.
- 5. State the traits of an effective leader. Explain any two theories of leadership.

Section—C

10 each

(Long Answer Type Questions)

Note : Attempt any two questions.

- 6. Discuss the different approaches which have been developed to study organisational effectiveness.
- 7. What are the factors that induce group cohesiveness ? Explain the relationship between group cohesiveness and productivity.

B-77

[3]

- 8. Explain the modern view about organisational conflict and discuss the various stages in conflict in an organisation.
- 9. Outline the main characteristics of Organisation Development and discuss important OD interventions.

BBA-205(N)

2,300

B-77