

Roll No.

**BBA-205(N)****B. B. A. (Second Semester)  
EXAMINATION, May, 2018**

(New Course)

Paper Fifth

**ORGANIZATIONAL BEHAVIOR***Time : Three Hours ] [ Maximum Marks : 70***Note :** Attempt questions from all Sections as directed.**Inst. :** The candidates are required to answer only in serial order. If there are many parts of a question, answer them in continuation.**Section—A****(Short Answer Type Questions)****Note :** All questions are compulsory. Each question carries 3 marks.

1. Attempt all questions with maximum 100 words.
  - (A) Define importance of OB in present scenario.
  - (B) Discuss goal in organization.
  - (C) Define the impact of globalization of OB.
  - (D) Define determinants of OB.
  - (E) Define theory Y people's characteristics.

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- (F) Define team and its importance of teams.
- (G) Define positive aspects of conflict.
- (H) Define CSR in organization.
- (I) Define organizational culture.
- (J) Discuss the importance of autocratic leadership.

**Section—B****(Long Answer Type Questions)****Note :** Attempt any *two* questions in about 400 words. Each question carries 10 marks.

2. Define resistance change in an organization and measures to handle it.
3. Define politics, its impact and how manager handle the politics in organization.
4. Define group, group dynamics and principles of group dynamics.
5. Define team, its benefits and process of team development.

**Section—C****(Long Answer Type Questions)****Note :** Attempt any *two* questions in about 400 words. Each question carries 10 marks.

6. Discuss the theories of motivation.
7. Define the models of OB.
8. Define communication and leadership.
9. Define approaches to organizational change.

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